

<b>Report to :</b>	<b>EXECUTIVE CABINET</b>
<b>Date :</b>	23 March 2022
<b>Executive Member:</b>	Councillor Brenda Warrington – Executive Leader (Tameside Council)
<b>Clinical Lead:</b>	Dr Ashwin Ramachandra / Dr Asad Ali – Co-chairs (Tameside and Glossop Clinical Commissioning Group)
<b>Reporting Officers:</b>	Sarah Threlfall – Director of Transformation
<b>Subject :</b>	<b>ENGAGEMENT UPDATE</b>
<b>Report Summary :</b>	<p>The report provides the Strategic Commissioning Board and Executive Cabinet with an update on the delivery of engagement and consultation activity from June 2021 to date. Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects. Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider multi-agency partnership working. The approach is founded on a multi-agency conversation about ‘place shaping’ for the future prosperity of our area and its communities.</p>
<b>Recommendations :</b>	Strategic Commissioning Board and Executive Cabinet are asked to note the contents of the report and support future engagement and consultation activity with the communities of Tameside and Glossop.
<b>Links to Corporate Plan:</b>	Achieving the objectives and priorities of the Corporate Plan is dependent on effective service delivery which meets the needs of local residents. Undertaking engagement and consultation to inform service development makes for better services and improved impact.
<b>Policy Implications :</b>	There are no direct policy implications as a result of this report but the activity outlined ensures policies regarding engagement are delivered. Engagement activity (alongside other considerations) will inform policy development in the relevant thematic areas.
<b>Financial Implications :</b> <b>(Authorised by the statutory Section 151 Officer &amp; Chief Finance Officer)</b>	There are no direct financial implications arising from this report. Any policy changes influenced by the engagement activity set out in the report will be subject to separate reports and decisions.
<b>Legal Implications :</b> <b>(Authorised by the Borough Solicitor)</b>	<p>Engagement and consultation are a critical components to the successful delivery of services by the council.</p> <p>In addition consultation is often a statutory requirement and case law also how consultation should be undertaken.</p>

As such any formal consultation will be subject to its own decision making as part of the relevant project.

This report is simply providing a helpful overview of the engagement and consultations currently being undertaken.

**Risk Management :**

The approach and activity outlined in the report ensures that both Tameside Council and Tameside and Glossop Clinical Commissioning Group meet their obligations with regards to engagement and consultation with local communities.

**Access to Information :**

The background papers relating to this report can be inspected by contacting Simon Brunet, Head of Policy of Policy, Performance and Intelligence.



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## 1.0 PURPOSE OF THE REPORT

- 1.1 The report provides the Strategic Commissioning Board and Executive Cabinet with an update on the delivery of engagement and consultation activity from June 2021 to date. Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects.
- 1.2 Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider partnership working. The approach is founded on a multi-agency conversation about 'place shaping' for the future prosperity of our area and its communities.
- 1.3 The onset of the Covid-19 pandemic has also meant that we have had to identify different ways to engage our local communities. This report sets out some examples of the ways in which we have done this including the establishment of both the Community Champions programme and Tameside & Glossop Inequalities Reference Group.

## 2.0 KEY HEADLINES

- 2.1 The key headlines from June 2021 to date are summarised in the box below.

- Facilitated 16 thematic Tameside and/or Glossop engagement projects
- Received 3,957 engagement contacts<sup>1</sup> (excluding attendance at virtual events)
- Supported 7 engagement projects at the regional and Greater Manchester level
- Promoted 7 national consultations where the topic was of relevance to and/or could have an impact on Tameside and/or Glossop
- Established the Community Champions Network to provide residents and workforces with the coronavirus information they need to lead the way in their community, with over 270 members now registered and a networking event on 1 March 2022.
- The Tameside & Glossop Inequalities Reference Group, established in response to how the coronavirus pandemic, and the wider governmental and societal response to this, continues to bring equalities and inequalities into focus. Two reports have been produced for two areas of focus, making recommendations on how to address inequality. These are: Digital Inclusion and Community Cohesion.
- Delivered three virtual Partnership Engagement Network (PEN) conferences attended by over 130 delegates in total.
- Retained 'Green Star' top rating for public and patient engagement as part of the CCG Improvement and Assessment Framework (IAF).

(\* Note: CCG only. The Council and ICFT are not assessed under an engagement IAF.

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<sup>1</sup> Engagement contacts refer to the number of responses made to Tameside & Glossop Strategic Commission led engagement and consultation activity outlined in table 1 of Appendix 1.

2.2 A table listing all engagement activity facilitated, supported or promoted in the last two years is attached at **Appendix 1** for information.

### **3.0 COMMUNITY CHAMPIONS NETWORK**

3.1 The Covid-19 Community Champions Network was established to provide residents and workforces with the coronavirus information they need to lead the way in their community. Community champions have continued to play a key role in acting as message carriers and leading by good example. The network runs two sessions each week (one during the working day and the other in the evening) over Zoom to share information and good practice. These sessions are:

- **Community champions information sessions:** An update on the data and Tameside's current position, as well as the opportunity for a questions & answers.
- **Community champions catch-up sessions:** An informal conversation about what is/isn't working, queries from participants and sharing of good practice and ideas.

3.2 The Community Champions initiative has opened up vital links between the council and residents and provides a channel for communication and working together. The Champions network will continue to run after Covid, with its focus already having developed to cover issues such as health and inequality in the borough.

3.3 An in-person event took place on 1 March 2022 whereby local residents were invited to attend a Community Champions celebration and networking event to find out more about their local community representatives, organisations and charities and learn how they can support local families. It also raised the profile of what the Community Champions are doing in the different areas. The event included a series of presentations and workshops on a range of topics.

3.4 Thematic focused workshops on specific topics have been arranged with the Community Champions Network from time to time. They include:

- Making every contact count for health
- Mental health and wellbeing
- What is Social Prescribing and how does it work in Tameside

3.5 To date, over 270 people have signed up to be a community champion. Membership of the network is diverse, with numerous organisations and local communities represented. Members of the Community Champions Network have helped to translate materials and information on Covid-19, and assisted in distributing messages and communications back to their communities.

3.6 A number of sub-groups of Champions have since been established. This includes the Diversity Champions group, which provides a regular forum for Community and Faith Leaders to come together to discuss and take action on COVID and Health and Wellbeing issues and concerns affecting local communities. As an example of their work, a group of Community Champions from the Diversity group visited Hyde Jamia Mosque, a major centre of worship in the borough, to increase the visibility of messaging and vaccine take-up among ethnic minority communities.

### **4.0 TAMESIDE & GLOSSOP INEQUALITIES REFERENCE GROUP**

4.1 The Inequalities Reference Group (IRG) enables public sector organisations in Tameside & Glossop to work together to ensure that we reduce inequalities, utilising research and insight from our communities. It provides a forum to enable the sharing of ideas on carrying out our responsibilities under the Equality Act 2010 and the Public Sector Equality Duty – with the ultimate aim of reducing inequality across Tameside & Glossop. Whilst the group is not a

decision making body, it makes recommendations for action via existing governance structures and steers action to address inequalities.

4.2 The group is chaired by Councillor Leanne Feeley, Executive Member for Lifelong Learning, Equalities, Culture and Heritage. Membership of the group is made up of representatives from a range of public sector and VCSE organisations across the area, including:

- Action Together
- Children in Care Council
- Diversity Matters North West
- Infinity Initiatives
- LGBT Foundation
- Maternity Voices Partnership
- People First Tameside
- Tameside & Glossop Clinical Commissioning Group
- Tameside & Glossop Integrated Care NHS Foundation Trust
- Tameside Council (including Elected Members)
- Tameside Independent Advisory Group
- Tameside Youth Council
- Tameside, Oldham and Glossop MIND
- The Anthony Seddon Fund
- The Bureau (Glossop)

4.3 The group meet on a quarterly basis to share progress on inequalities work, discuss emerging issues and discuss chosen areas of focus. Current areas of focus include:

- Community Cohesion
- Digital Inclusion
- Voice of people with learning disabilities
- Understanding language and cultural barriers to accessing information
- Voice of children and young people
- Emotional wellbeing (isolation and loneliness)

4.4 The gathering of lived experience is taking place in a number of forms, such as virtual engagement sessions, workshops at Partnership Engagement Network conferences, engagement with local community groups, and online surveys. In the case of the voices of people with learning disabilities area of focus, engagement work has been designed, developed and led by members of People First Tameside themselves, who presented the findings to the IRG. Likewise Diversity Matters North West led on the lived experience work for the understanding language and cultural barriers to information work stream. Furthermore, a Tameside Youth Summit was organised by the Youth Service to gain the views and experiences of young people during the pandemic.

4.5 Three work streams have concluded and reports produced – Community Cohesion; Digital Inclusion; and Voice of People with a Learning Disability. Each report brings together national research and data, as well as the findings from local engagement, to make recommendations on how to address the issues identified going forward. These have been published and are available on the [IRG's dedicated webpage](#). Further reports are in development and, once completed, will also make recommendations.

## **5.0 PARTNERSHIP ENGAGEMENT NETWORK (PEN) UPDATE**

5.1 Tameside & Glossop Partnership Engagement Network (PEN) is a joint network of Tameside Council, Tameside & Glossop CCG, and NHS Tameside & Glossop Integrated Foundation Trust. It is part of a multi-agency approach to provide the public and our partners with a clear method to influence the work of public services and to proactively feed in issues and ideas.

- 5.2 The approach ensures that structures exist to facilitate an ongoing conversation with both the public and stakeholders. PEN creates forums for people and organisations to get their voices heard and the opportunity to hear about and contribute to the development of public sector programmes and work.
- 5.3 PEN Conferences have continued to be held virtually while restrictions have remained in place, however as we leave Covid restrictions we are now able to plan for engagement face-to-face, or offer a hybrid model.
- 5.4 In the period June 2021 to date, there have been three large-scale PEN conferences. The PEN approach continued to take place virtually in line with national guidance. Each of the conferences consisted of key presentations and a number of facilitated workshops to gain input on the development of options, emerging ideas, and specific issues and challenges currently facing Tameside & Glossop.
- 5.5 The table below summarises the topics discussed at the conferences that have taken place since June 2021 to date.

Event	Date	Presentations	Workshops	Delegates
Virtual PEN Conference	1 July 2021	<ul style="list-style-type: none"> <li>Tameside and Glossop Integrated Care System</li> </ul>	<ul style="list-style-type: none"> <li>The Future of PEN Engagement</li> <li>Domestic Abuse Strategy</li> <li>People Powered Health and Wellbeing Strategy</li> <li>Future of Customer Services</li> <li>Be Well Service</li> <li>Barriers to Accessing Information</li> <li>Couch to Out and About</li> </ul>	60
Virtual PEN Conference	11 October 2021	<ul style="list-style-type: none"> <li>Tameside and Glossop Community Champions Network</li> </ul>	<ul style="list-style-type: none"> <li>Community Champions</li> <li>Heart Failure Care Plan</li> <li>Understanding Cancer</li> <li>Waste Policy Consultation</li> <li>Preventing Homelessness &amp; Rough Sleeping Strategy</li> </ul>	30
Virtual PEN Conference	28 February 2022	<ul style="list-style-type: none"> <li>Tameside Children &amp; Young People Plan</li> </ul>	<ul style="list-style-type: none"> <li>School Streets Pilot</li> <li>Children &amp; Young People Plan</li> <li>Walking &amp; Cycling (Active Travel/Mayor's Challenge Fund)</li> <li>Walking Strategy</li> <li>Tameside Pharmacy Services</li> </ul>	40

- 5.6 Full feedback reports for the conferences are posted on the Partnership Engagement Network (PEN) pages of both the [Council](#) and [CCG](#) website. Similarly, for all thematic engagement and consultation activity a short feedback report is posted on the Big Conversation pages of the Tameside Council website (with links also included on the CCG website).
- 5.7 Residents, service users, patients, stakeholders, VCSE sector and partner organisations are regularly encouraged to sign up to the PEN Family which they can do via a link on the website. Over 440 members are currently signed up to receive monthly updates alerting them to relevant consultation and engagement opportunities at a local, regional, and national level. Details of these updates are also posted on the websites.

## 6.0 OTHER ENGAGEMENT WORK

6.1 This section provides an update on other key pieces of engagement work that have taken place recently. It also details some upcoming key pieces of strategic consultation and engagement activity for the Strategic Commission.

- **Waste Policy Consultation** – Tameside Council undertook engagement with residents across the borough to ask for their views on proposed amendments to the waste collection policy. A public consultation was held for 12 weeks between July and October, during which time members of the public were invited to have their say. Alongside this, a pilot scheme ran in 3 areas, where residents were directly contacted to give feedback via a separate survey. Waste services visited 1,893 homes and had nearly 700 doorstep conversations with residents. Further workshops were held at the October 2021 PEN Conference and Community Champions sessions to gain feedback. The findings were collated and put before decision-makers to inform the decision around the new policy.
- **Foster Care Offer Consultation** – Following a review of the service in 2020, a consultation was launched on proposed additions to the offer to individuals who foster for Tameside Council. The aim of this work was to improve the support and training offer to foster carers and to bring payment and reward in line with other organisations, with the ultimate goal of boosting in-house foster carers and creating more family placements for children in Tameside. A consultation was open to all to respond, asking for views on the proposed changes, and workshops were held to give current foster carers the chance to have their say in a facilitated discussion with the service. The findings of this were used to inform the new offer to foster carers.
- **Active Tameside** – A public consultation was launched on Tameside’s sport and leisure assets, run by Active Tameside. A drop in income and member demand as a result of the ongoing pandemic drove the consideration to withdraw Active Tameside services from those facilities that have been operating at a loss in recent years: Adventure Longdendale, Active Oxford Park and Etherow Centre. The consultation attracted many responses, with residents giving suggestions for other uses for the sites or ways to create revenue. Given the response throughout the consultation, progress was made to repurpose the three assets in the short-term.
- **Customer Services Review** – The Council undertook a review of the way customer services is delivered going forward, to ensure services are cost effective and are meeting the needs of residents. A consultation was launched to hear the public’s views on the changes, as well as gain insight into the ways residents currently access customer services, and any feedback on these methods. The consultation was promoted online as well as in each of the libraries to raise awareness of the proposals and to allow for people to have their say through means other than digital. The findings were compiled in a report for the decision on the new model, and further engagement on how it is performing is planned for 2022.

## 7.0 RECOMMENDATIONS

7.1 As set out on the front of the report.

# APPENDIX 1

Table 1: summarises engagement and consultation activity in the last 6 months.

Ref	Topic	Lead
1	Digital Skills Survey 2021	TMBC
2	Waste Policy 2021	TMBC
3	Waste Pilot survey (not for publication on BC)	TMBC
4	General feedback about health and care services	Healthwatch Tameside
5	Survey for people who are mental health service users and their carers	Healthwatch Tameside
6	Greater Manchester Clean Air Plan - A575/A580 at Worsley and motorhomes/campervans	GMCA
7	Barriers to accessing information and services	DMNW/Tameside Council
8	Stamford Drive/Currier Lane Quiet Street Trial Questionnaire	TMBC
9	Adult Social Care Non-Residential Charging Policy	TMBC
10	Greater Manchester Police and Crime Plan Refresh 2021	GMCA
11	Destination: Bee Network Conversation	TFGM
12	Greater Manchester LGBTQ+ Advisory Panel – Public Engagement Survey	GMCA/LGBTQ+ Panel
13	Urgent and emergency care - winter pressures survey	GMCVO
14	Gambling Policy Consultation	TMBC
15	Licensing Policy Consultation	TMBC
16	Zero Carbon Vote	TMBC
17	Delays in non-urgent care	Healthwatch Tameside
18	Changes to the way people access health and care services	Healthwatch Tameside
19	School Streets	TMBC
20	Police Funding 2022/23	GMCA
21	Budget Conversation 2022/23	TMBC
22	Pharmacy Needs Assessment	TMBC
23	Keeping children safe in education	DfE
24	Consultation on the introduction of tenant satisfaction measures	Regulator of Social Housing
25	School attendance: improving consistency of support	DfE
26	Consultation on local connection requirements for social housing for victims of domestic abuse	Department for Levelling Up, Housing & Communities
27	Consultation on the impacts of joint tenancies on victims of domestic abuse	Department for Levelling Up, Housing & Communities



Table 2: summarises engagement and consultation activity in the last two years (including those over the last 6 months).

Ref	Topic	Lead
1	Understanding the impact of the Coronavirus on voluntary, community and social enterprise organisations (VCSE)	GMCA
2	Understanding the impact of Coronavirus on food banks, clubs, pantries and other food providers	GMCA
3	Protecting places of worship consultation	Home Office
4	Low Pay Commission consultation	Low Pay Commission
5	NHS: Your current experience of coronavirus	NHS
6	LGBT People: Share How Coronavirus Has Affected You	LGBT Foundation
7	Physical Activity in Covid-19	Greater Sport
8	Greater Manchester Big Disability Survey - Covid 19 Special / Greater Manchester Big Disability Survey about Covid 19 - Easy Version	GMCA
9	Covid-19 Survey	Healthwatch Tameside
10	COVID-19 in the Caribbean and African Community	GMCA
11	Manchester Pride Online Consultation	Manchester Pride
12	New walking & cycling measures to allow safe social distancing	TMBC
13	Future Travel Survey	Transport for Greater Manchester
14	Greater Manchester, Ethnic Minority Experiences of Caring: Your Voice Matters	Wraparound Partnership / Greater Manchester Health & Social Care Partnership
15	Survey for Foster Carers in Tameside	TMBC
16	LGBTQI+ sport and physical activity	Pride Sports
17	Greater Moments COVID -19	Greater Moments
18	National Health Data Consent Survey	The CLIMB Project
19	Children's Food Campaign and Food Active Survey	Children's Food Campaign
20	LGBT Homes Survey	LGBT Foundation
21	Consultation on proposed changes to the assessment of GCSEs, AS and A levels in 2021	Ofqual
22	Save the Children	Tameside Youth Council / Save the Children
23	Developing a Race Equality Panel	GMCA
24	Impact of COVID-19 and Building Back Better	TMBC
25	Reopening the high street safely	TMBC
26	Tameside & Glossop Young People Wellbeing Survey	Worth-it
27	Greater Manchester State of the VCSE Sector Evaluation 2020	10GM/University of Salford
28	SEND Survey	TMBC/CCG
29	Statement of community involvement update	Planning – TMBC
30	Greater Manchester's Big Mental Wellbeing Conversation	GMHSCP
31	The IGNITION Project: how do you use your parks?	Ignition Project
32	Managing pavement parking	Department for Transport

Ref	Topic	Lead
33	Distributing vaccines and treatments for Covid-19 and flu	Department of Health and Social Care
34	Healthy Start Vouchers	NHS Business Services Authority
35	Carers' experiences of the coronavirus (COVID-19) pandemic - September 2020	Carers UK
36	City Centre Transport Strategy Consultation	Manchester City Council
37	Creating quieter and safer residential streets to support walking and cycling	TMBC/Andrea Wright
38	GM Clean Air Plan	GMCA /TfGM
39	GM Minimum Licensing Standards	GMCA / TfGM
40	Improving Access to Primary Care	TMBC/CCG
41	Employment during the Coronavirus Pandemic for people with lived experience of disability and long term conditions	North West Disabled Peoples Stakeholder Group
42	Improving health and wellbeing support for armed forces families in England	NHS England
43	Budget Consultation 2020/21	T&G Strategic Commission
44	Ethnic disparities and inequality in the UK: call for evidence	Commission on Race and Ethnic Disparities
45	Inclusive Growth Strategy	TMBC
46	Foster Care Training Feedback	TMBC
47	Foster Care Branding	TMBC
48	A57 Link Roads Consultation	Highways England
49	Metrolink ticketing survey	TfGM
50	Independent Faith Engagement Review: call for evidence	MHCLG
51	Contraception Services in Greater Manchester Survey	GM
52	Young Person's Contraceptive Survey	GM
53	Creating "Pop-Up" Cycle Lanes to Support Safe Walking and Cycling - A635	TMBC
54	Tameside Citizen Feedback Survey	TMBC
55	Living with Covid GM resident survey #1	GMCA
56	Doing Buses Differently: The impact of Covid-19 on our proposals for the future of your buses	GMCA
57	How do you use local data?	GMCA
58	Tameside Environment Strategy Survey	TMBC
59	Greater Manchester Clean Air Plan Consultation	GMCA
60	Community Safety Strategy 2021/24	TMBC
61	Active Tameside	TMBC
62	Droylsden Library	TMBC
63	Healthwatch Tameside Covid vaccination survey	Healthwatch Tameside
64	Healthwatch Tameside Test and Trace Survey	Healthwatch Tameside
65	SEND Outcomes Survey	TMBC
66	Urgent Care Survey 2021	Healthwatch Tameside

Ref	Topic	Lead
67	Developing a spiritual care strategy	T&G Chaplaincy Service
68	Getting to medical appointments	Healthwatch Tameside
69	Portage Service Consultation	TMBC
70	Homelessness Contract Consultation	TMBC
71	Homelessness Prevention Strategy	GMCA
72	Tameside Electoral Review	LGBCE
73	Self-Isolation Survey	TMBC
74	Infant Feeding Survey	TMBC
75	Fostering Offer Consultation	TMBC
76	Customer Services consultation	TMBC
77	Tameside Housing Strategy questionnaire	TMBC
78	Women and Girls - Feeling Safe in Stamford Park	TMBC
79	Daytime Services Survey: Service Users and Public	TMBC
80	Daytime Services Survey: Workforce and Providers	TMBC
81	NHS 111 Survey for the GM area	Healthwatch Tameside
82	Clinical Review of Standards Consultation	NHS England
83	Health Improvement Consultation	TMBC
84	How can we tackle inequality in Greater Manchester?	GMCA
85	LGBT Community: share your views on the covid-18 vaccine	LGBT advisor to Mayor /LGBT Foundation
86	UK Statistics Authority Inclusive Data Consultation	ONS
87	Young People Crime Surveys	GM Violence Reduction
88	How has Covid 19 affected your life with Cancer?	Cancer Research
89	Police funding 2021/22	GMCA
90	Right to Regenerate: reform of the right to contest	MHCLG
91	Shared decision-making between patients and staff	NICE
92	Violence Against Women and Girls (VAWG) Call for Evidence	Home Office
93	Dementia call for evidence - Black African & Caribbean People in GM	ACCG
94	Changes to the Adoption and Children (Coronavirus) (Amendment) (No. 2) Regulations 2020	DfE
95	Keeping children safe in education - schools and colleges - proposed revisions 2021	DfE
96	Local Nature Recovery Plan	GMCA
97	North West Macmillan survey	North West Macmillan
98	Mental Health Act Reform consultation	Dep Health and Social Care
99	Godley Green Garden Village	TMBC
100	Greater Manchester's Fire plan	GMCA/GMFRS
101	UK Disability Survey	Cabinet Office
102	Greater Manchester Strategy for Tackling Violence Against Women and Girls	GMCA
103	Attitudes towards the Covid-19 vaccine	Healthwatch Derbyshire
104	Transforming the public health system for the challenges of our times	Dep Health and Social Care
105	Let's talk about wildfires	GMFRS
106	The Big Ask	Children's Commissioner

Ref	Topic	Lead
107	Introducing national standards for unregulated accommodation (for 16/17 yos)	DfE
108	Introducing national standards for unregulated accommodation (for LAs/providers)	DfE
109	Gender based violence strategy	GMCA
110	Community Cohesion Questionnaire	TMBC
111	Digital Skills Survey 2021	TMBC
112	Waste Policy 2021	TMBC
113	Waste Pilot survey (not for publication on BC)	TMBC
114	General feedback about health and care services	Healthwatch Tameside
115	Survey for people who are mental health service users and their carers	Healthwatch Tameside
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124	Gambling Policy Consultation	TMBC
125	Licensing Policy Consultation	TMBC
126	Zero Carbon Vote	TMBC
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<b>Ref</b>	<b>Topic</b>	<b>Lead</b>
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146	Police Funding 2022/23	GMCA
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148	Pharmacy Needs Assessment	TMBC
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151	School attendance: improving consistency of support	DfE
152	Consultation on local connection requirements for social housing for victims of domestic abuse	Department for Levelling Up, Housing & Communities
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